

## Vacancy – Senior Quality Engineer

### Role Purpose

Telford is seeking to recruit an experienced Quality Engineer the candidate will be conversant with assembly manufacturing processes and Quality practices. The production demands of the manufacturing facility require a high degree of reliability of manufactured parts.

Responsible for ensuring that the products produced meet quality standards required to minimise quality costs and maximise customer satisfaction whilst ensuring that procedures and processes are adhered to. Ensure incoming materials meet required quality standards. Responsible for identifying and raising quality issues and resolving them in a timely manner to ensure zero impact to the customer. Support new product introductions to ensure the robustness of product builds. Work in a team environment to develop and implement best practices that emphasise defect prevention, reduction in variation and waste and provide for continuous improvements in meeting all customer requirements. Manage the customer specific requirements and offer technical support

### Key Responsibilities

Responsibilities include but are not limited to:

- Manage all quality-related issues within the manufacturing team (e.g. internal, supplier, customer and customer warranty)
- Ensure Supplier Quality Assurance is managed in line with the SQA manual
- Work with internal and external stakeholders to resolve quality issues that arise as quickly and efficiently as possible to prevent compromising quality standards
- Responsible for driving quality performance to achieve KPI targets
- Customer interface and spokesperson for quality
- Responsible for ensuring adherence of dimensional inspection CMM, weld macro testing, torque testing, paint testing, UPAS, patrol inspection etc.
- Daily Quality audits are completed, monitored and communicated for effectiveness
- Monitoring and updating PFMEA's/Control Plans, Job Details & Training Matrix
- Reading and compliance to Engineering Drawings & Specifications
- Monitoring SPC and ensuring detailed corrective action plans are generated where necessary
- Customer & Internal Concerns. Problem solving and supporting investigations and coordinating containment activities 8D A3 & CA93.
- Promote the use of customer preferred techniques for continuous improvement such as Six-Sigma, Poka-Yoke (Error Proofing), and Measurement System Analysis
- Concessions and deviations customer or supplier where necessary.
- Customer PSW
- Weekly and Monthly KPI reporting of all quality metrics
- Able to develop coach and influence at all levels within the business internal and external
- Addressing audit non-conformances to closure



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### Qualifications and Skills

#### Experience

Desirable experience in automated and manual welding processes, pressed panel, assembly, electro coat paint, topcoat paint processes, supplier quality assurance and problem investigation. Must have team building and communication skills and be able to work both with quality team members and operational associates. The Senior Quality engineer's role is to ensure processes and procedures are followed in line with company, customer and third-party specifications/requirements to ultimately continually improve the quality performance of the business.

#### Qualifications

- Apprentice trained
- HNC or equivalent preferable in an Engineering field
- Degree or equivalent in an Engineering field desirable
- Computer literate with the use of Microsoft Windows and Excel
- Internal auditor ISO9001 - IATF16949
- 6 Sigma Green Belt / Black Belt Qualified Desirable
- Experience working in a Manufacturing Quality Environment
- Full (UK) Driving Licence
- PC-Dmis Advantageous
- Fully trained / Conversant in all AIAG Core tools
- Previous experience in a high volume manufacturing environment, preferably automotive

### Hours of Work

37 hours per week Monday to Friday.

### Application

If you are interested in applying, please email a copy of your CV to [recruitment.telford@moveero.com](mailto:recruitment.telford@moveero.com), you should also notify your manager of your intention to apply for the position.

**Closing Date:** 8<sup>th</sup> August 2024

